

Edge Initiative Implementation

Louisville Free Public Library

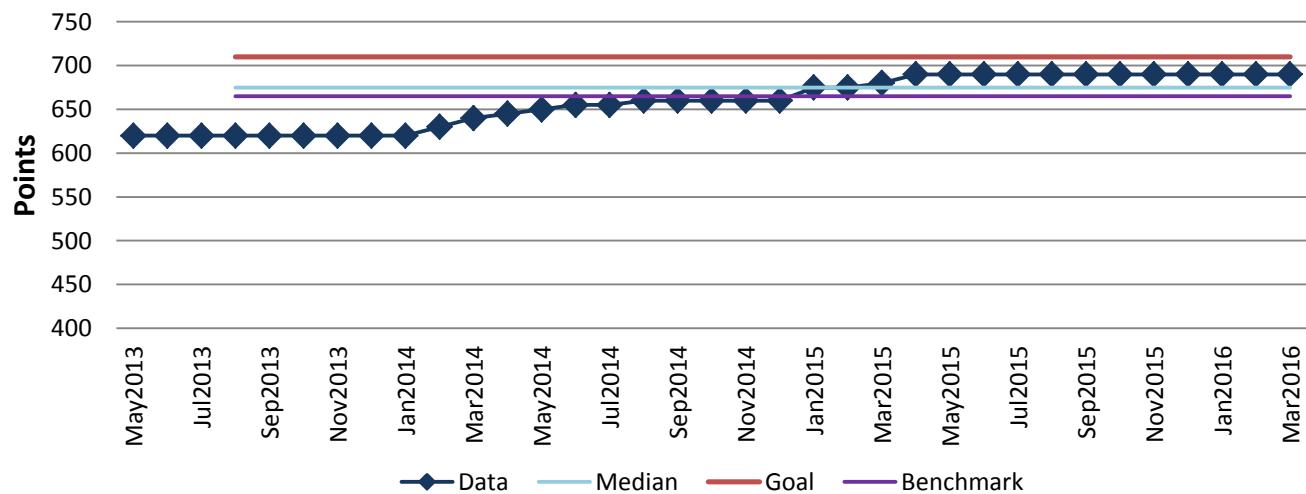


KPI Owner: Lee Burchfield

Process: Technology Planning

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary			
Baseline: Initial Assessment Score = 620		Data Source: Initial Assessment Score + Action Plan Progress	Plan-Do-Check-Act Step 1: Define the problem			
Goal: During Fy 2013-16, complete elements of the LFPL Edge Action Plan to increase assessment score to 710. (710 = 75th percentile for very large libraries.)		Goal Source: LFPL Edge Action Plan	Measurement Method: Edge Initiative Assessment and Action Plan			
Benchmark: 665 = peer avg. for very large libs						
How Are We Doing?						
Apr2015-Mar2016 12 Month Goal	Apr2015-Mar2016 12 Month Average		Mar2016 Goal	Mar2016 Actual		
NA	NA		710	690		
Points	Points		Points	Points		

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Apr2015-Mar2016 Pareto Analysis

